

ASPIRE

N O T H R I D G E

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Parents' Frequently Asked Questions

Welcome Parents! We know what an important decision housing is for both you and your son/daughter. Listed below are answers to some frequently asked questions to help guide you through this process.

How does my son/daughter apply for an apartment?

Applying for an apartment is easy and can be done online. Once you have identified an apartment, you will just need to click on the "apply now" button on our website to start the process. There is a \$40 application fee for each applicant.

What does the rent not include?

Utilities (water, trash, electricity and gas) are not included, unless the resident is in one of our Rent by the Bed apartments.

What is included in the apartment?

All apartments come with a microwave, dishwasher, stove and refrigerator. We also offer partially furnished/fully furnished apartments, as highlighted in our Rent by the Bed Program.

How long are the leases?

Leases are typically 12 months. We do offer shorter term leases for a premium.

Do you help with finding roommates?

Yes! We have a Roommate Matching Program that can help select a suitable roommate. Your son/daughter will be given a detailed questionnaire and their roommate(s) will be selected based on their answers and preferences.

Is parking available?

Each apartment will be designated either one or two parking spaces, depending on the size of the unit. If additional parking is needed, your son/daughter can put their name on the parking waitlist and they will be notified if any extra spaces become available to rent.

Will my son/daughter need a co-signer?

In most circumstances, we do require a co-signer. Co-signers will need to fill out an application and will be approved based on our income and credit guidelines.

Is the building safe?

Our building has controlled access and entry will be restricted to residents only. Guests will need to call residents in order for them to gain entry into the building.

How is the rent paid?

Each resident will be required to create a Resident Portal upon move in. Payments can be automatically deducted from a bank account or can be paid with a credit card.

What if something isn't working in the apartment?

Our friendly and efficient maintenance team is happy to take care of any items that need repair in the unit. Maintenance requests can be made online or your son/daughter can call our Leasing Office for assistance. Our team is also available for any after-hours emergencies.

What if my son/daughter needs help or has questions?

Our onsite management team is always happy to help. We are open 7 days a week and your son/daughter can either call or visit us at the Leasing Office.